Psychotherapy in the Private Sector: A Survey of Licensed Psychologists and Psychotherapists in Quebec La psychothérapie dans le secteur privé : sondage auprès des psychologues et psychothérapeutes agréés au Québec

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#### ABSTRACT

Many clients and patients seek mental health services, including psychotherapy, in the private sector. However, there is a lack of information concerning the characteristics of private psychotherapy practice. With an increased focus on access to mental health care, knowledge of this sector is needed. This study aimed to document the current characteristics of practitioners who offer psychotherapy services in the private sector in Quebec. Participants included 671 psychologists and psychotherapists. Results indicated that the most commonly served age population was adults, the average number of sessions was 23.35 (SD = 20.82), and the average fee for individual therapy was \$95.10 (SD = \$16.69). Data are also reported on the types of services offered, practitioners collaboration with other professionals, the conditions treated, the use of various clinical tools, and new trends in the field. Implications of the results for practitioners, trainees, and policy developers are discussed.

### RÉSUMÉ

Bien des clients et patients se tournent vers le secteur privé pour obtenir des services de santé mentale, notamment en psychothérapie. Toutefois, on constate un manque d'information concernant les caractéristiques de la pratique privée en psychothérapie. Étant donné l'importance croissante accordée à l'accès aux soins de santé mentale, il y a lieu de mieux connaître ce secteur. Cette étude visait à documenter les caractéristiques actuelles des praticiens et praticiennes qui offrent des services de psychothérapie dans le secteur privé au Québec. Le groupe de participants comptait 671 psychologues et psychothérapeutes. Selon les résultats, le groupe d'âge le plus couramment desservi était constitué d'une population adulte, le nombre moyen de séances était de 23,35 (ÉT = 20,82) et le

tarif moyen pour une thérapie individuelle s'établissait à 95,10 \$ ( $\acute{E}T$  = 16,69 \$). Les données recueillies indiquaient également les types de services offerts, la collaboration des praticiens avec d'autres professionnels, les problèmes traités, le recours à divers outils cliniques et les nouvelles tendances dans le domaine. L'article propose aussi une discussion des implications des résultats pour les praticiennes et praticiens, ainsi que pour les personnes chargées d'élaborer des politiques.

The mental health care needs of Canadians, and the failure of our health system to meet these needs, has become an important topic of discussion among practitioners, researchers, mental health care organizations, the media, governments, and the public (e.g., Cavaliere, 2014; Peachey, Hicks, & Adams, 2013). The need for appropriate mental health treatment has never been greater: As of 2011, 1 in 5 Canadians suffer from a mental health problem (Mental Health Commission of Canada, 2012). Mental health problems are also one of the primary causes of disability in Canada and worldwide (Centre for Addiction and Mental Health, 2012).

The recent Mental Health Care System survey conducted through The Mood Disorders Society of Canada (2015) reported that 38% of Canadians had to wait more than a year to receive an initial mental health diagnosis. Furthermore, the 2014 Survey on Living with Chronic Diseases in Canada (Public Health Agency of Canada, 2014) showed that approximately 12% of Canadians have a mood or anxiety disorder, with 93% being prescribed medication and only 20% receiving a psychological intervention. This is troubling given the well-documented efficacy and cost-effectiveness of psychotherapy (American Psychological Association, 2013; Fansi, Jehanno, Lapalme, Drapeau, & Bouchard, 2016; Hunsley, Elliott, & Therrien, 2014; Vasiliadis, Dezetter, Latimer, Drapeau, & Lesage, 2017).

With this increased focus on mental health care needs, the Canadian Psychological Association (CPA) has called for documentation of the roles, practice characteristics, and service demands of Canadian psychologists (Ronson, Cohen, & Hunsley, 2011). Indeed, the field of psychology in Canada has lagged regarding documenting the characteristics and practices of its professionals. Until Hunsley, Ronson, and Cohen's (2013) recent survey on the practice of psychology in Canada, these general characteristics had not been investigated in over two decades (Hunsley & Lefebvre, 1990; Warner, 1991). In comparison, the American Psychological Association (APA) has been surveying its members concerning practice activities and characteristics for over four decades (Garfield & Kurtz, 1976; Norcross & Karpiak, 2012; Norcross, Karpiak, & Santoro, 2005; Prochaska & Norcross, 1983).

According to the most recent data available for Canada, the dominant activity of licensed psychologists is psychotherapy, particularly individual therapy with the adult population, followed by assessment activities (Hunsley et al., 2013; Ionita & Fitzpatrick, 2014). Hunsley and colleagues' (2013) study (N = 538) also showed that the most prevalent presenting problems treated by most psychologists include anxiety disorders, mood disorders, and interpersonal difficulties. Regarding

theoretical orientation, cognitive-behavioural was reported as the most frequently endorsed among Canadian practitioners, followed by an integrative/eclectic orientation.

However, a factor to consider in understanding these practices is the increase of practitioners working in the private sector (for Canada, see Peachey et al., 2013; for the United States, see Norcross & Karpiak, 2012; for Australia, see Byrne & Davenport, 2005). In Quebec alone, 4,842 members of the *Ordre des Psychologues du Québec* (OPQ), the regulatory body for psychologists in Quebec, work either part-time or full-time in the private sector (Ordre des Psychologues du Québec, 2015, 2010). In Ionita and Fitzpatrick's (2014) survey of psychologists in Canada (*N* = 1,668), approximately 63% of their sample received payment for services directly from the client. According to an *Institut National d'Excellence en Santé et en Services Sociaux* report (INESSS, 2015) on the inequality of access to psychotherapy services, only a third of the professionals licensed to offer psychotherapy services in Quebec work in a public setting with the majority working privately.

Unfortunately, little is known about psychologists in the private sector. Results of an older study comparing a sample of 210 doctoral level psychologists in private practice with those working in the public sector (N = 72) in the U.S. reported that those in private practice were older, more experienced, worked less hours, had higher career satisfaction, and devoted more time to marital/couple therapy (Norcross & Prochaska, 1983). More recent data from a large sample (N = 8,086) in Australia comparing those employed in the public sector, employed in the private sector, or practicing independently, similarly reported that independently employed psychologists were older, worked primarily with adults and couples, spent less time conducting group therapy or organizational consultation, spent less time doing research, and spent more time in direct intervention with clients (Stokes, Mathews, Grenyer, & Crea, 2010).

A second factor to consider is the change in the mental health landscape whereby professionals who are not licensed psychologists or physicians are now authorized to deliver psychotherapy or similar services. This was done with Bill 171 in Ontario,¹ Bill 64 in New Brunswick,² Bill 201 in Nova Scotia,³ and Bill 21 in Quebec.⁴ For example, in Quebec, psychoeducators, guidance counsellors, nurses, occupational therapists, sexologists, criminologists, social workers, and marriage and family therapists who in addition to being licensed with their regulatory body have a psychotherapy permit can provide psychotherapy services. These changes mean that practices will change as new and different practitioners with different trainings and backgrounds offer services. The practices of these professionals have never been documented.

Finally, a third factor that requires attention is how service users access psychotherapy. It is often said that family physicians are the point of entry for most patients who seek mental health services. This is based on a survey conducted in 2002 that showed that 4.9% of Quebecers discussed their mental health problems with their family physician, whereas only 3.9% would discuss such issues with a psychologist and 1.9% with a social worker (Lesage et al., 2006).

More recent surveys<sup>5</sup> have shown that 45% of Quebecers believe the psychologist is the best professional to treat depression and anxiety disorders (compared to 29% for the family physician) and that 59% believe a psychologist should be seen first to receive help with anxiety (compared to 41% for a family physician; note that 73% of those aged 35 or younger and 69% of those who had a university degree believed the psychologist should be seen first). For depression, results showed that Quebecers believed either the physician or the psychologist could be seen (the proportion of those who felt the psychologist should be seen first reached 65% in those aged 35 and under). Clearly, many see value in the services offered by mental health professionals who are not physicians; most must pay out of pocket to access these professionals. Unlike the public system, in which data concerning mental health service use is documented and can be accessed, the needs of private service users is unknown.

Given the (a) call for increased documentation of psychologists' services at the national level, (b) recognition of the number of psychotherapy services offered privately at the provincial level in Quebec and elsewhere, and (c) that many new professionals now offer psychotherapy, the timing for documenting psychotherapy services in this area is apt. To our knowledge, there has not been a comprehensive documentation of the specific details of private psychotherapy practice within the Canadian context, more specifically in Quebec. Considering this, the objective of the present study was to obtain detailed documentation of the specific practice characteristics of professionals in private psychotherapy practice.

### METHOD

## **Participants**

We recruited psychologists and psychotherapists currently practicing psychotherapy in Quebec on a full or part-time basis in the private sector. Psychotherapy is a reserved activity in Quebec; it can be practiced by psychologists, physicians, and those holding a psychotherapy permit (labelled psychotherapists). Only licensed psychoeducators, guidance counsellors, nurses, occupational therapists, sexologists, criminologist, social workers, and marriage and family therapists who are dually registered with their college can obtain a psychotherapy permit.

An email invitation was sent in June 2014 to 4,059 clinicians fitting these criteria (3,518 psychologists, 541 psychotherapists) requesting participation in the online questionnaire. In total, 739 participants responded to the study; however, 68 individuals did not complete the questionnaire and were excluded from the final sample (N = 671). Most participants were licensed as psychologists (n = 526; 79%), while the remainder were psychotherapists (n = 140; 21%). In total, 25% of the sample identified as male. Approximately 90% of the sample completed the survey in French and 10% in English. 50.3% of the participants practiced in an urban setting, and 49.7% practiced in a semi-rural or rural setting (refer to Table 1 for details). The sample was generally representative of the population of licensed psychologists and psychotherapists in Quebec (see Ordre des Psychologues du Québec, 2015).

Table 1
Demographic Information

Age	%	Academic Degree	%
25–34	13	Bachelor's degree	5
35-44	26	Master's degree	63
45-54	22	Doctoral degree	20
55-64	27	Psy.D.	9.5
65+	12	Other	2.5
Years of Practice	%	Number of Professionals	%
Less than 5	12	Solo practice	47.7
5–10	20	2–4	25.1
11–15	17.5	5–7	12.8
16–20	13.5	8+	14.4
21–25	14		
26–30	10		
30+	13		
Theoretical Orientation			%
Cognitive-behavoural		Primary orientation	35.4
		Secondary orientation	23.7
Psychoanalytic/Psyscho	dynamic	Primary orientation	22.8
		Secondary orientation	11.7
Humanistic/Existential		Primary orientation	22.6
		Secondary orientation	18.5
Integrative/Eclectic		Primary orientation	9.7
		Secondary orientation	14.3
Systems/Family System	s	Primary orientation	6.5
		Secondary orientation	17.6
Other		Primary orientation	3.1
		Secondary orientation	3.7

*Note.* Some respondents may be practicing with a bachelor's or master's degree as they would have been licensed before the new doctoral requirements and/or are originally from outside of Quebec and have been accepted for licensure based on equivalences.

## Survey

The online survey was developed to assess various themes related to private psychotherapy practice such as psychotherapy formats offered, age-group populations treated, diagnoses and presenting problems, referral sources, collaboration with other professionals, number and frequency of sessions, as well as psychotherapy fees, among others (see Tables 2-10). Ethical approval for the study was obtained through the McGill Research Ethics Board. Before recruitment, the survey was professionally translated into French, and each version, French and English, was piloted. Sixteen clinicians (psychologists, psychotherapists, and advanced psychol-

ogy doctoral students) were recruited for piloting. Modifications were made to the final survey based on pilot feedback, and the clarity and accuracy of the translation were confirmed through a final pilot of both the English and French surveys with a bilingual psychologist.

### Data Analysis

The dataset was screened for errors and outliers were removed before data analysis (Cousineau & Chartier, 2010; Field, 2013). Most of the survey items contained less than 5% missing data, which is considered within the acceptable range (Tabachnick & Fidell, 2007). For those items with more than 5% missing data, the missing data were input through expectation maximization methods (Tabachnick & Fidell, 2007). The frequencies were calculated for all ordinal and categorical variables, as well as the descriptive data for all continuous variables.

#### RESULTS AND DISCUSSION

#### Private Practice Characteristics

The clinicians in this sample reported a large range of hours devoted to their private practice. Most of the sample (57.6%) reported working privately for 20 hours or less per week. Regarding the number of clients, almost two-thirds (62%) of the sample reported providing services to 15 or fewer clients per week with almost half seeing 10 or fewer clients per week (see Table 2 for details). This provides further evidence, as in Hunsley et al.'s (2013) survey of Canadian practitioners, that many psychologists are in part-time private practice. Stokes et al. (2010) found similar results concerning the Australian psychology workforce, with most of the sample reporting private practice as their primary or secondary job position.

# Psychotherapy Format and Client Populations

Approximately 80% of the sample reported that in their private practice the bulk of their psychotherapy time was spent in individual therapy; less than 10% of the sample indicated spending less than 60% of their time in individual therapy (see Table 2). This was followed by 42% of the sample reporting that they conducted couple/marital therapy; however, approximately 30% of these respondents reported conducting couple therapy for less than 20% of their psychotherapy time.

Across many previous studies of general psychotherapy practice, individual therapy has consistently been reported as the most common psychotherapy format, followed by couple therapy (Humbke et al., 2004; Hunsley et al., 2013; Norcross & Karpiak, 2012; Norcross & Rogan, 2013). While only 27% of Hunsley and et al.'s (2013) sample of practitioners in both the public and private sectors reported conducting couple/marital therapy, a significantly higher proportion of those in private practice (48%) engaged in couple/marital therapy compared to those in the public sector (11%), which is similar to the rate found

Table 2 Survey Items Pertaining to Psychotherapy Format and Client Populations

	0-5	6-10	11–15	16-20	21–25	26-30	31–35	36+
How many hours of your work week is devoted to your private practice?	13.3%	18.9%	12.1%	13.3%	12.3%	11.8%	9.4%	8.9%
In your private practice setting, on average how many clients per week do vou provide psychotherapy services to?	21.4%	23.1%	17.6%	19.5%	10%	%2'9	1.7%	
	None	< 20%	20–39%	40-59%	%62-09	+ %08		
In your private practice, what proportion of your time is typically								
Couple Therapy	57.5%	29.3%	9.3%	2.2%	1.3%	.3%		
Group Therapy	95.8%	3.6%	0.4%	0.1%	%0	%0		
Family Therapy	73.2%	20.5%	4.2%	1%	0.9%	0.1%		
Individual Therapy	0.3%	0.9%	1.6%	5.7%	10.6%	80.8%		
In your private psychotherapy practice, what proportion of your time is								
cypicany ucvoicu to caen age group. Children (12 and under)	71.6%	13%	7.5%	4%	1.9%	1.9%		
Adolescents (13 to 17)	49.1%	36.1%	%9.6	3.7%	%6.	%9:		
Young Adults (18 to 30)	11.7%	22.1%	43.5%	17.6%	3.6%	1.5%		
Adults (31 to 65)	%9.9	4.2%	10.9%	30.5%	30.5%	17.3%		
Older Adults (66+)	47.7%	47.8%	4%	0.1%	%0	0.3%		
In your private psychotherapy practice, approximately how many of								
your clients are:								
Male	1.2%	53.5%	34.9%	4.7%	2.6%	%0		
Female	%0	%0	5.5%	45.4%	34%	15%		
Identify as 'Other'	88.5%	10.1%	.3%	.3%	.3%	.3%		
	None	< 20%	20–39%	40-59%	%6/-09	+ %08	Do no	Do not know
In your private psychotherapy practice, approximately how many of your clients:								
Have private insurance?	1.2%	8.2%	12.3%	18.9%	21.1%	33.9%		4.3%
Are on leave from work due to a mental health concern?	12.5%	35.9%	30.7%	11.5%	6.4%	2.6%		0.3%
Are a visible minority?a	31.1%	52.8%	9.7%	4%	0.1%	0.1%		2.1%

<sup>a</sup> Variables with inputted missing data.

in this sample. Approximately 96% of the sample indicated that "none" of their psychotherapy time was devoted to group therapy, and approximately 73% indicated "none" of their time being devoted to family therapy. The present results for those engaged in group therapy (approximately 4%) are quite low compared to the 20% typically reported across studies (see Hunsley & Lefebvre, 1990; Hunsley et al., 2013; Norcross & Karpiak, 2012; Norcross & Rogan, 2013). However, this may be explained by the fact that the present study is based exclusively in the private sector.

Concerning age populations, the group that received the highest rated time in therapy was adults (age 31 to 65) with approximately 58% of the sample indicating that they spend more than 60% of their psychotherapy time with this population. Following this was young adults (age 18 to 30), with approximately 60% of the sample indicating that they spend 20% to 60% of their service time with this population (see Table 2). Other Canadian studies have also documented that the most commonly served population is adults in both public and private settings (Hunsley et al., 2013; Ionita & Fitzpatrick, 2014), even though the prevalence rates of mental health problems are similar in both the youth and elderly populations (Canadian Coalition for Seniors' Mental Health, 2006; Canadian Mental Health Association, 2010, 2016; World Health Organization, 2016). This is an important finding for service planners and funders as it highlights how children, youth, and elders are underserved populations regarding mental health treatment in the private sector. Additional data can found in Table 2.

## Diagnoses and Presenting Problems

Table 3 outlines the presenting problems and diagnoses that are treated most frequently. Anxiety disorders were reported as the most frequently treated as 86% of the sample reported treating these on an "often" to "very often" basis, followed by mood disorders with 69% treating these on an "often" to "very often" basis. This is not surprising as these are among the most prevalent mental health concerns in Canada, with 4.7% of the population meeting the criteria of a major depressive episode and 2.4% meeting the criteria for generalized anxiety disorder alone in a 12-month period (Statistics Canada, 2012). These disorders have also been targeted as the high priority disorders to be the focus of treatment in government-funded psychotherapy programs in the UK and Australia (Australian Government Department of Health, 2015a, 2015b; Clark, 2011).

Furthermore, in Hunsley et al.'s (2013) Canadian sample significantly more private practice clinicians reported treating mood and anxiety disorders compared to those in the public sector (97% of private compared to 76% of public for anxiety disorders; 89% of private compared to 73% of public for mood disorders). In terms of presenting problems, interpersonal problems were rated most frequently, with 73.1% of the sample indicating treating this "often" or "very often," followed by adjustment to life stressors with 71.3% treating this "often" or "very often," mirroring what was reported in Hunsley et al.'s (2013) subsample of clinicians in private practice.

 Table 3

 Survey Items Concerning Presenting Problems and Diagnoses

		Percent	Percentage of Respondents	lents	
	Never	Rarely	Sometimes	Often	Very Often
In your private psychotherapy practice, please indicate the frequency with which your clients					
present each of the following problems as their primary reason for seeking services:					
Adjustment to life stressors	1.5	6.3	20.9	48.5	22.8
Couple/Marital difficulties	6.1	0.9	36.4	39.6	11.8
Disorders found in the DSM, ICD, etc.	0	9.5	29	46.1	15.4
Family difficulties <sup>a</sup>	0	10.3	45.6	37.3	6.9
Gender or sexuality-related difficulties <sup>a</sup>	21.2	54.1	20.3	4.5	0
Grief/Bereavement	4.1	24.2	49.4	19.7	2.6
Interpersonal difficulties	0	3.1	23.8	52.2	20.9
Personal Problems (e.g., existential problems)	3.5	13	39.1	33.1	11.2
Psychological problems related to health, injury or illness	6.5	27.1	42.5	19.4	4.5
Sexual abuse and trauma	11.3	35.5	36.1	13.1	4
Work/Vocational difficulties	8.3	11.2	36.2	36.2	8.1
In your private psychotherapy practice, please indicate the frequency with which your clients					
require treatment primarily for the following diagnoses:					
Anxiety Disorders	0	0	14.1	49	36.9
ADHD and Disruptive Behavioural Disorders	22.4	30	28.1	14	5.5
Eating Disorders <sup>a</sup>	21	50.8	24.9	3.3	0
Mood Disorders	0.2	8.9	24.1	44.5	24.4
Personality Disorders	9.3	26.9	40	19.8	4.2
Pervasive Developmental Disorders <sup>a</sup>	71.4	22.4	6.3	0	0
Schizophrenia and other Psychotic Disorders <sup>a</sup>	75.6	24.4	0	0	0
Sexual Disorders <sup>a</sup>	29.7	47.5	19.5	3.3	0
Sleep Disorders	12.2	16.9	39.6	26	5.2
Somatoform Disorders <sup>a</sup>	24.4	38.5	29.5	7.6	0
Substance Abuse <sup>a</sup>	26.1	40.2	27.4	6.3	0

<sup>a</sup> Variables with inputted missing data.

## Clinical Characteristics and Perceived Response to Psychotherapy

Table 4 shows all frequencies for survey items related to clinical characteristics of the clientele served such as comorbidity of mental and physical health problems, psychopharmacological treatment, and suicidal ideation. Close to a third of the sample indicated that "most" of their clients were also receiving psychopharmacological treatment. This is not surprising given the prevalence of family physician treatment of mental health problems, as well as the routine use of medication to treat prevalent disorders such as mood and anxiety disorders (Mood Disorders Society of Canada, 2015). Comorbidity of both mental and physical health problems was reported as not generally characteristic of the respondents' caseload. Approximately half of the sample indicated that "none" or "few" of their clients have a comorbid health condition, and concerning a comorbid mental health condition 52% indicated "some" and 28% indicated "few."

Table 4 reports the frequencies for survey items regarding perceived response to psychotherapy (i.e., the percentage of clients who report improvement). Overwhelmingly, the consensus was that psychotherapy leads to positive gains as more than 90% indicated that "most" or "all" of their clients report or show improvement because of psychotherapy. Furthermore, only 20% of the sample indicated that "few" of their clients report or show deterioration because of psychotherapy, and approximately 80% indicated that "none" of their clients report or show deterioration. This must be considered regarding the documented lack of accuracy of clinicians in estimating client progress and deterioration (Hannan et al., 2005; Hunsley, Aubry, Vestervelt, & Vito, 1999).

Table 4
Client Clinical Characteristics and Response to Psychotherapy Treatment

	Pe	rcentage	of Respo	ondents	
_	None	Few	Some	Most	All
In your private practice, typically how many of your clients:					
Also receive psycho-pharmacological treatment?	0	8.4	64	27.6	0
Meet the criteria for 2 or more mental disorders?	6.4	28.3	52.1	13.2	0
Have a comorbid medical condition (e.g., diabetes, chronic pain)?	9.2	40.9	46.5	3.5	0
Have suicidal ideations?	5.9	46.9	44.6	2.6	0
Report or show improvement as a result of psychotherapy?	0	0	8.2	86.4	5.5
Report or show no change as a result of psychotherapy?	16.5	64.9	18.5	0	0
Report or show deterioration as a result of psychotherapy?	79.1	20.9	0	0	0
Fail to continue treatment (e.g., cancel or just stop coming to sessions)?	5.7	60.5	33.8	0	0

## Fees, Number, and Frequency of Sessions

All descriptive data for fees associated with psychotherapy can be found in Table 5. The average amount charged per hour for individual therapy was \$95.10

(*SD* = 16.69), with a range of \$45.00–\$160.00. This is much lower than what is recommended in other provinces, even in those with a master's level licensing requirement (see Canadian Psychological Association, 2015) such as \$200 in Alberta (Psychologists' Association of Alberta; see http://www.psychologistsassociation.ab.ca/site/recommended\_fee\_schedule), or \$190 in Nova Scotia (Association of Psychologists of Nova Scotia; see http://apns.ca/general-information/feespsychological-services/). Note that approximately 3 in 4 psychologists in Quebec practice with a master's degree as the doctorate became mandatory only in 2006. A possible explanation for this pricing discrepancy may be the fact that Quebec has by far the largest number of registered psychologists compared to other Canadian provinces with a ratio of 95 psychologists per 100,000 inhabitants, while the Canadian average is 58 per 100,000 inhabitants (Statistics Canada, 2009), making the rates for services more competitive. The highest fees for the present sample were associated with couple/marital therapy and family therapy, both with an average cost of \$107 per hour.

Table 5
Survey Items Concerning Psychotherapy Costs

	n	M	Mdn	SD	Mini- mum	Maxi- mum
In your private psychotherapy practice,						
on average, what do you charge for one hour of psychotherapy?						
Individual Therapy	649	\$95.10	\$87.50	16.69	\$45.00	\$160.00
Couple/Marital Therapy	263	\$106.79	\$90.00	29.40	\$45.00	\$260.00
Family Therapy	143	\$106.54	\$100.00	30.50	\$60.00	\$260.00
Group Therapy	23	\$76.20	\$40.00	67.95	\$17.50	\$265.00
	n	%				
Do you ever offer psychotherapy services						
at no cost?						
Yes	136	20.3%				
No	533	79.7%				
Do you offer a sliding scale?						
Yes	178	27.1%				
No	480	72.9%				
					Mini-	Maxi-
	n	M	Mdn	SD	mum	mum
When offering a sliding scale:						
What is the lowest cost (\$) per session?	175	\$55.36	\$60.00	22.78	\$0	\$120
What percentage (%) of your clientele pays for services at a reduced price?	172	20.92%	15%	18.96	1%	100%

Table 6 lists the frequencies related to the number and frequency of psychotherapy sessions. The average number of sessions reported was 23 (Mdn = 18). The average minimum number of sessions was 6.5. These results are similar to other

studies. In Ronson et al.'s (2011) investigation of clinical practice, 140 licensed practitioners reported characteristics of two identified clients. The average session number for the first set of identified clients was 14, and the second set was 24, with over half reporting that less than 8 sessions were likely remaining. In a similar investigation of youth psychological services, Hunsley, Ronson, Cohen, and Lee (2014) asked 137 practitioners providing services to children and youth to provide information on one of their cases. The average number of assessment sessions was 3 (Mdn = 2), the average number of therapy sessions to date was 10.8 (Mdn = 5), and the average anticipated number of sessions remaining was 10 (Mdn = 5).

The average number of sessions reported in these previous studies, as well as the results of the present study, are much higher than that which is covered for mild to moderate mental health concerns in the government-funded psychotherapy programs in the UK (Department of Health, 2008a; INESSS, 2015) and Australia (Australian Government Department of Health, 2015a, 2015b; INESSS, 2015), where 6–10 sessions is set as the norm and 18–20 sessions is only provided for severe mental health problems. In the UK's Improving Access to Psychological Therapies (IAPT) program, the average number of sessions is approximately five sessions (Richards & Suckling, 2009), and in the Australian government-funded psychotherapy program Access to Allied Psychological Services (ATAPS), most individuals are seen for six sessions (INESSS, 2015).

Concerning treatment that is covered by the government, compared to out of pocket payment in the private sector, perhaps there is more of a focus on brief interventions and symptom reduction. The private setting may allow for more treatment time to be spent on relapse prevention or follow-up treatment sessions. Investigating the rates of treatment dropout in both the public and private settings would also be of importance in explaining the differences in treatment length. In the first three years of the IAPT program of the 600,000 individuals who began treatment, only 350,000 completed it (Department of Health, 2008b). In the present sample, participants reported that it was not common for clients to drop out or no longer show up for sessions (approximately 65% reported that none or few of their clients drop out). The data concerning routine session numbers from the current investigation, previous Canadian studies, as well as data from government-funded models of psychotherapy all need to be considered in the future planning of a government-funded model of psychotherapy in the local context.

## Wait Times and Preparation Time

In total, 61.6% indicated that the wait-list for their services was approximately one week or less (with 39% reporting no wait-list). This is a stark contrast from that of the public system where wait-lists can range from several weeks to several months. This short wait-time may be related to the high density of psychologists offering services in Quebec. For administrative and/or preparation time, approximately half of the sample indicated either 15 or 20 minutes for every psychotherapy hour (see Table 6; additional data can be found in Table 6).

Table 6 Number and Frequency of Psychotherapy Sessions, Wait-list, Supervision and Preparation for Psychotherapy

	u	N	Mdn		as	Minimum	Maximum
Typically, in regards to the clients that complete their treatment, what is the:							
Minimum number of sessions <sup>a</sup>	671	6.5	5.5		5.2	1	50
Average number of sessions <sup>a</sup>	671	23.35	18	20	20.82	1	210
Maximum number of sessions <sup>a</sup>	671	72.7	59.94	61	61.43	4	450
	None	Few	Some	N	Most	All	
In your private practice, how many of your clients are typically seen at the							
following frequencies:							
2 or more sessions per week <sup>a</sup>	77.5%	22.5	%0		%0	%0	
1 session per week	%0	5.8%	19.1%	70.	70.9%	4.1%	
2 sessions per month	%0	3.7%	10.1%	51.	51.5%	34.7%	
1 session per month <sup>a</sup>	15.9%	49 %	33.8%	Ι.	1.2%	%0	
	No	Less than	Approx.	Approx.	rox.	Approx.	4 weeks
	wait-list	1 week	1 week	2 we	2 weeks	3 weeks	or more
How many weeks do potential clients wait on a waiting list for your private psychotherapy services?	39%	7.9%	14.7%	11.	11.8%	10.8%	15.7%
	Once	Twice	Once	F	Twice	Once	Orher
	per day	per week	per week	per month		per month	frequency
Please indicate the frequency with which you engage in informal case							
discussion with colleagues.	%0	12.9%	18.9%	20.	20.3%	28%	15.6%
	и	M	Mdn		SD	Minimum	Maximum
Please indicate the number of hours per year you receive of formal clinical supervision. <sup>a</sup>	671	12.37	10.00	14	14.34	0	150
	0-5						45+
		10 15	20	25	30	35	40 minutes
On average, how much administrative/preparation time (e.g., case notes, preparation) is devoted to each hour of client contact?	2.8% 17.1	2.8% 17.1% 28.5% 23.9%		6.6% 13.5%		1.5%	2% 4.2%

<sup>a</sup> Variables with inputted missing data.

### Referral Sources and Collaboration

More than half the sample (60.1%) reported that "most" of their clients self-refer, followed by family physician referrals, and referrals from an employee assistance program (EAP) (see Table 7). This indicates the autonomous role clients have in seeking services, as well as the role of family physicians and EAPs in getting service users into private treatment.

Table 7
Referral Sources

		P	ercentage	of Respor	ndents	
	None	Few	Some	Most	All	Do Not Know
Typically, how many of your clients:						
Are referred by a psychiatrist?	34.4	44.8	20.8	0	0	0
Are referred by a family physician?	5.8	15.7	60.3	18.2	0	0
Are referred by a community mental health organization (e.g., Ami-Quebec)?	56.1	31.1	12.8	0	0	0
Are referred by an Employee Assistance Program?	21.1	22.8	39.2	16.4	0.5	0
Are referred by a governmental agency (i.e., SAAQ, IVAC)?	37.7	26.8	31.5	3.9	0	.2
Self-refer?	0	5.5	30	60.1	4.4	0

Regarding collaboration with other professionals, 51% of the sample reported that "some" or "most" of their clients require consultation with a psychiatrist, whereas only 37% indicated that "some" or "most" have access to a psychiatrist. In contrast, 37% of the sample indicated that "most" or "all" of their clients would require consultation with a family physician, and 52% reported that "most" or "all" of their clients have access to a family physician (see Table 8). Therefore, the need for access to family medicine is being met more so than that of psychiatry. In total, 61% of the sample reported that it was either "difficult" or "very difficult" to consult a psychiatrist for a case. Concerning consultation with family physicians, although better than access to psychiatry, 44% of the sample still indicated that it was either "difficult" or "very difficult." Similarly, respondents indicated it was either "very difficult" or "difficult." Similarly, respondents indicated it was either "very difficult" or "difficult" to directly refer to a psychiatrist (76%) or a family physician (68%). The greatest ease of collaboration reported by this sample was with other psychologists. Additional data can be found in Table 8.

## Use of Clinical Tools in Psychotherapy Treatment

Table 9 reports the frequencies for survey items regarding the use of diverse clinical tools and measures in psychotherapy (e.g., personality inventories, established clinical guidelines). Overall, respondents did not report frequently using such tools. Self-developed assessment inventories were the most frequently used

tools; however, the rate was still modest, with 19% using these on an "often" to "always" basis. What this may be highlighting is the autonomous nature of psychotherapy practice: While there are validated scales to assess or measure symptoms, there is also the tendency to use a self-developed assessment inventory. This is

Table 8
Collaboration with Other Professionals

		Per	centage	e of Respond	lents	
						Do Not
	None	Few	Son	ne Most	All	Know
Typically, how many of your clients:						
Would require consultation with a psychiatrist?	4.1	44.8	48	3.3 2.9	0	0
Currently have access to a psychiatrist?	7.7	54.7	34	.2 3.5	0	0
Would require consultation with a family physician?	0	11	51	.6 33.1	4.2	0
Currently have access to a family physician?	0	9.4	38	3.3 48.1	4.2	0
	Very					
	Difficult	Diffi	cult	Easy	Very Easy	N/A
How easy is it for you to consult with each of the following professionals concerning individuals within your private practice?						
Family Physician	9	3	34.5	39.9	6.2	10.4
Psychiatrist	30.5	3	31.4	20.1	2.9	15.2
Psychologist	0.9		4.8	56.4	15.9	22
Psychotherapist	0.6		2.4	36.1	9.5	51.4
Social Worker	0.8		5.0	46.1	10.2	38
	Very					
	Difficult	Diffi	cult	Easy	Very Easy	N/A
How easy is it for you to have access to the following professionals, in order to directly refer clients to them?						
Family Physician	36	3	31.8	14.3	3	14.9
Psychiatrist	49.2		27	9.2	2.4	12.2
Psychologist	2.1		9.1	62.8	14.4	11.5
Psychotherapist	1.4		3	38.4	9	48.2
Social Worker	3.3	1	2.8	35.2	7	41.7
How often do you refer a client to a medical professional to rule out medical causes when a client presents						
with:	Never	Ra	rely S	Sometimes	Often	Always
Anxiety	5.8	2	21.1	37.6	26.2	9.4
Depression	4.4	1	5.6	32.4	30.2	17.4

reflective of Baker, McFall, and Shoham's (2009) report on the role of science, or lack thereof, in clinical psychology. Baker and colleagues outlined the ambivalence in clinical psychology concerning the role of science in informing psychological assessment and interventions. While we have strong evidence in support of using assessment and treatment tools and interventions, often these are not delivered or implemented in routine practice, as clinical intuition—not scientific evidence—is often given the most importance in terms of clinical decision making (Drapeau & Hunsley, 2014; Ionita & Fitzpatrick, 2014).

Table 9
Use of Clinical Tools in Psychotherapy Treatment

		Percent	age of Respond	ents	
Please indicate the frequency with which you use each of the following in					
your private psychotherapy practice:	Never	Rarely	Sometimes	Often	Always
Manualized treatments	43	22.9	22.1	11.9	0
Validated scales to track/document client progress (e.g., BDI, OQ-45, PCOMS)	50.5	18.3	17	10.6	3.6
Established Clinical Guidelines (e.g., NICE, Qualaxia) <sup>a</sup>	76.6	15.9	7.5	0	0
Formal Diagnostic Inventories (e.g., SCID)	56.2	21.5	15.9	6.4	0
Self-developed assessment inventories	49.4	11.9	18.8	13.1	6.8
Personality Inventories (e.g., MMPI, NEO)	65.4	18.6	11.7	4.3	0
Projective Tests (e.g., Rorschach, TAT) <sup>a</sup>	81.4	11.6	7	0	0

<sup>&</sup>lt;sup>a</sup> Variables with inputted missing data.

Others have commented on the difficulty of translating tools, such as progress monitoring measures specifically, to those in independent practice as isolation may contribute to less awareness and use (Hatfield & Ogles, 2004; Ionita & Fitzpatrick, 2014). In a training context, practical issues (such as lack of resources) surrounding the use of validated progress monitoring measures were identified as the primary barrier to their use (Overington, Fitzpatrick, Drapeau, & Hunsley, 2016). It is yet to be seen if it is the lack of awareness of validated measures or other practical constraints that may explain their limited use in the private sector.

More than 90% of the sample reported "never" or "rarely" using projective tests, which is not surprising, as the decline in the use of these has been documented in others' samples (see Norcross & Karpiak, 2012; Norcross, Prochaska, & Gallagher, 1989). Approximately 65% of the sample reported "never" using personality inventories, and 65% reported "never" using established clinical guidelines. While the medical profession has a lengthy history in the development and implementation

of clinical guidelines (Cullen et al., 2005), evidence of implementation of these by psychotherapists is minimal and attitudes towards their use are often mixed (Mullen & Bacon, 2004). However, the use of the National Institute for Health and Care Excellence (NICE) guidelines are a fundamental feature of the UK's IAPT program (Clark, 2011).

Psychology and psychotherapy have generally fallen behind in developing clinical guidelines compared to the medical profession; furthermore, many guidelines available in the context of Quebec and elsewhere are of low quality (see Stamoulos, Reyes, Trepanier, & Drapeau, 2014). The language barrier must also be considered in the Quebec context, as many clinicians may either not be aware of or not be inclined to use guidelines only available in English, such as the NICE guidelines.

Recently, there has been a focus on the importance of outcome tracking (Ionita & Fitzpatrick, 2014; Overington & Ionita, 2012) or monitoring client response to psychotherapy treatment. It is challenging for clinicians to accurately estimate client improvement or deterioration simply through clinical judgement (Hannan et al., 2005; Hatfield, McCullough, Franz, & Krieiger, 2010). However, the use of validated measures to track treatment progress continues to be low, and this trend was found in the current study. Half of the therapists in this sample reported "never" using validated scales to track treatment progress, while 17% of the sample reported using these "sometimes" and 10% "often."

Recent research suggests that rates of implementation of these progress monitoring measures are generally low (see Ionita & Fitzpatrick, 2014). A recent large survey study (N = 1,668) of progress monitoring in Canadian psychological practice indicated that while one-third of the sample were aware of progress monitoring measures, only 12% were routinely using these (Ionita & Fitzpatrick, 2014). The current results are in line with this finding. However, the present investigation may have captured the larger proportion of professionals implementing these on an intermittent basis as 17% indicated "sometimes" using these.

Ionita and Fitzpatrick (2014) found that those primarily serving adults (as opposed to children, groups, couples, organizations) were significantly more likely to be aware of and implement progress monitoring measures. This may be related to the fact that more of these measures are tailored to the adult population. Ionita and Fitzpatrick also found that those with a master's level education had less awareness of these measures compared to those with a doctoral degree. This must be considered in the current sample, as well as the larger population of psychologists and psychotherapists in Quebec, as the vast majority of these licensed clinicians are educated at the master's level. These data must be considered in light of the current sample also reporting high improvement rates among their clients (90% of the sample report that "most" or "all" of their clients report or show improvement). However, with such low rates of using validated measures to track treatment outcome and the documented inaccuracy of clinical judgement (see Hannan et al., 2005), it is difficult to determine the true accuracy of outcomes, and points to a potential lack of self-critical assessment of treatment effectiveness.

### New Trends in Psychotherapy Interventions

Table 10 contains the frequencies for survey items pertaining to attitudes toward new trends in psychotherapy intervention, such as computer-based psychotherapy, long-distance/teletherapy, and bibliotherapy (coached self-help books) for milder forms of depression and anxiety disorders. Norcross, Pfund and Prochaska (2013) conducted a Delphi poll with experts in psychotherapy on the future trends in psychotherapy, and identified computerized interventions, self-directed client change (e.g., bibliotherapy), as well as didactic-directive therapist interventions for relapse prevention such as homework, problem-solving techniques, and cognitive restructuring as the components that would likely increase in the future. Many of these components are indeed used in the government-funded model of psychotherapy in the UK (IAPT) for mild to moderate depression and anxiety (Department of Health, 2008a).

Results from the current study show that more than two-thirds of the sample were in favour of the use of self-help books, almost half agreeing with the use of long-distance/teletherapy, and approximately 20% in agreement with the use of computerized psychotherapy. As 45% of the sample indicated psychodynamic/psychoanalytic or humanistic/existential as their primary orientation, which all place a high value on the therapeutic relationship, this may explain the lack of support for computerized therapy.

Table 10 New Trends in Psychotherapy Interventions

		Percenta	ge of Respor	ndents	
-	Strongly Disagree	Disagree	Agree	Strongly Agree	I Do Not Know
For milder forms of depression and anxiety disorders, to what extent do you agree that the following treatment options could be helpful?					
Bibliotherapy (coached self-help books)	6.5	16.2	49.2	15.5	12.6
Computerized therapy	15.1	26.8	19.9	2.4	35.8
Long distance/teletherapy	9.8	19.2	38.3	8	24.8
	Strongly Disagree	Disagree	Agree	Strongly Agree	
To what extent do you believe that certain interventions (e.g., exposure for phobias) that are part of your psychotherapy treatment, could be delegated to an assistant under your supervision, who is not a psychologist/psychotherapist?	29.4	42.7	25.7	2.1	

Another component of the UK's stepped-care program is the use of practitioners with less training and expertise, known as psychological wellbeing practitioners (PWPs), who are well trained and supervised by psychologists to provide low-intensity treatments such as those listed above (Clark, 2011). In asking the present sample their agreement on delegating certain interventions (e.g., exposure for phobias) to an assistant under their supervision, 72% of the sample disagreed with this (with approximately 30% strongly disagreeing). It is challenging to know if this disagreement is grounded in clinical judgement and expertise concerning who one sees fit to deliver services, such as the level of perceived expertise needed to implement these interventions, or if it is more of a practical economic/professional issue of having an assistant hired that one would have to supervise and be responsible for. It is also possible that such resistance to delegating clinical acts, even under supervision, is tied to specific theoretical models (e.g., psychodynamic, humanistic), or perhaps a protectiveness over the practice of psychotherapy and attitudes about the level of training needed to conduct interventions, or simply that clinicians are not sufficiently trained in and exposed to what may be referred to as a form of collaborative care.

From an economic perspective, it would, however, be more cost-effective to have a practitioner with less training deliver low-intensity treatments (e.g., guided self-help, exposure for phobias) than a doctoral level trained clinician. This is also a better use of resources, possibly increasing the number of patients receiving services. It would be advantageous for future research to investigate the reasons for the current opposition to delegating low-intensity treatments.

#### SUMMARY AND IMPLICATIONS

The objective of this investigation was to provide a snapshot of the detailed characteristics of psychotherapy practice in the private sector in Quebec as a means of adding to the current documentation of the characteristics of psychological practice in Canada. Generally, those in the private sector of Quebec work parttime and routinely serve adults in individual therapy. Most of their clients have private insurance to assist in funding these services. These professionals reported very short wait times and treated a range of mental health problems, routinely for up to 20 sessions. The practice of measuring outcomes with validated scales or using established clinical guidelines was minimal among the participants; however, this mirrored the expected rates documented in other studies. Finally, the participants reported the difficulty of collaborating with other professionals, particularly psychiatrists and, to a lesser degree, family physicians.

For those interested in psychological practice, the current investigation provides a glimpse of typical private psychotherapy practice in Quebec. For example, this study has shown that the youth population, as well as the elderly population and those with comorbid health problems, are underrepresented in the private sector. There are mental health needs not being met in this sector, and therefore less competition among providers to meet the needs of these underserved populations.

This lower competition could be an inducement that helps to increase the number of providers in the private sector.

The information pertaining to rates charged per psychotherapy hour provides a benchmark for trainees or for those interested in entering private practice, particularly in Quebec, in setting their hourly fee. Additionally, documenting the referral pathways of those entering private psychotherapy treatment allows trainees and new professionals to understand the importance of advertising their services, or becoming well known in a community as so many individuals self-refer.

### Implications for Collaborative Care

Recently there has been a focus on the need for increased collaboration between mental health professionals and medical professionals, with much attention paid to the primary care setting (Gagné, 2005). Additionally, research has investigated ways of increasing opportunities for collaboration between psychologists, psychotherapists, and medical professionals such as psychiatrists and family physicians (Grenier, Chomienne, Gaboury, Ritchie, & Hogg, 2008; Lee, Schneider, Bellefontaine, Davidson, & Robertson, 2012). What can be seen from the current investigation is the need for increased collaboration and patient access to psychiatrists and family physicians for therapists practicing in the private sector.

A study of family physicians in Quebec indicated that approximately half of those surveyed had no contact with mental health professionals and resources, and only referred approximately 17% of those with common mental health problems to a mental health professional (Fleury, Farand, Aubé, & Imboua, 2012). Generally, the family physicians in Fleury et al.'s (2012) study reported that the mental health system was difficult to access, wait-times for mental health services were long, and it was challenging to communicate with mental health professionals.

Furthermore, the family physicians indicated being in favour of increased contact with psychologists and psychotherapists through reports and telephone consultation (Fleury et al., 2012). What can be seen is that the difficulties in access and communication with medical professionals reported by our sample are also reported by medical professionals in Quebec. Professionals in psychology, psychiatry, and family medicine all report being open to and willing for increased interdisciplinary collaboration, and report seeing the value in this for effective treatment (Fleury et al., 2012; Lee et al., 2012); however, professionals from all sides comment on how challenging this is. As it stands, there is not an established route or mechanism for consultation or referral from the private sector to psychiatrists and family physicians or vice versa. This is something that needs to change as so many individuals are served privately.

## Implications for Accessibility Initiatives and Public Policy

Increasing access to mental health care is a core issue in Canada. Specifically, in Quebec there have been repeated suggestions for the public health insurance program to fund psychotherapy. In line with these developments, this study was conducted to investigate the attitudes of practitioners concerning the structure of

a government-funded model of psychotherapy, based on the models established in the UK and Australia (Bradley & Drapeau, 2014). A core component of these government-funded models is outcome tracking (Burgess, Pirkis, & Coombs, 2015). While many in this study are not using measures to track treatment outcome, more than 50% of a similar sample either "agreed" or "strongly agreed" that validated measures to track treatment outcome should be used in a publicly-funded psychotherapy model (Bradley & Drapeau, 2014). There is potentially more openness to these measures than is represented by the rates of their use in this sample.

Similarly, while the use of established clinical guidelines is also low in the current sample, in Bradley and Drapeau's (2014) study, approximately two-thirds of the sample "agreed" or "strongly agreed" with the notion of using a psychotherapy approach considered to be evidence-based by a neutral agency after a review of the scientific evidence, again indicating potential openness to the use of tools such as established clinical guidelines. As represented in this sample, and shown in other studies (Hatfield & Ogles, 2004; Ionita & Fitzpatrick, 2014), those in private practice use clinical tools (such as progress monitoring measures) to a lesser extent. There is the potential for improved services by using these tools in the private sector. Initiatives to enhance knowledge and use, particularly of those in private practice, are needed.

Finally, in looking to develop a government-funded psychotherapy program in Quebec the information about the number of treatment sessions from this investigation must be taken into consideration. Based on the information provided about those being served by this sample, such as the majority being able to work and many not having a comorbid mental or physical health problem, it could be said that this does not represent the more severe population of those receiving treatment for mental health problems. However, typically the individuals served by the present sample often receive up to 20 sessions. This is surprising as 20 sessions are often the norm for only those with more chronic or severe mental health problems in the government-funded psychotherapy programs offered in the UK and Australia. It appears that longer treatments are the routine care in the private setting.

Additionally, although the present sample reported that many of their clients have private insurance to partially or entirely cover the cost of services, the recent Mental Health Care System Study reported that slightly more than half of the surveyed Canadians feel that their current private insurance coverage does not meet their mental health care treatment needs (Mood Disorders Society of Canada, 2015), let alone those with no insurance coverage. If we want to meet the needs of Canadians best, we need to look at the data in routine practice as a guidepost for structuring services.

However, the objectives of psychotherapy in the public and private sector must also be considered. The focus in the UK program is on symptom reduction and return to work, and once this has been achieved services may stop, whereas there is the possibility that the objectives of the therapy in the private setting may be

different. Perhaps individuals who seek services privately are seeking something different than symptom reduction, therefore explaining the average longer course of therapy. Further investigation would be needed to explore this. Until additional data is collected on the services offered in the private sector, on how the private sector contributes to the wellbeing of service users and on the needs of the latter, as well on the perspectives of practitioners about how these services could be improved, efforts to improve access to therapy may not have the results Canadians expect.

#### Notes

- 1 See https://www.ola.org/sites/default/files/node-files/bill/document/pdf/2007/2007-06/bill---text-38-2-en-b171ra.pdf
- 2 See https://www.gnb.ca/legis/bill/FILE/58/3/Bill-64-e.htm
- 3 See http://nscct.ca/wp-content/uploads/2014/07/Act\_governing\_CT.pdf
- 4 See https://www.opq.gouv.qc.ca/fileadmin/documents/Systeme\_professionnel/Guide\_explicatif\_decembre\_2013.pdf
- 5 See the survey conducted by EKOS on behalf of the Canadian Psychological Association (downloaded on October 8, 2018, at https://www.cpa.ca/docs/File/Poll/Quebec%20Findings%20 (French).pdf). The second survey was conducted by the *Ordre des psychologues du Québec* (OPQ) in 2012; the data were presented at the OPQ Convention which was held in Montreal on October 25-27, 2012.
- 6 See https://www.ordrepsy.qc.ca/resume-des-4-exigences for details outlining the title psychother-apist.

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